

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CUSTOMER NO. 22927

Applicants: WALKER *et al.*
Application No.: 10/578,181
Filed: May 1, 2006
Title: PRODUCTS AND PROCESSES FOR ADDRESSING A
CUSTOMER SERVICE ISSUE

Attorney Docket No. 04-027

Group Art Unit: 3929
Examiner: Not yet assigned

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

To date, no communication has been received from the Examiner relating to examination of this application.

Please advise Applicants' undersigned representative of the status of this application.

Respectfully submitted,

May 1, 2008
Date

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